

# Tourism and Cultural Landscapes 2016

## General Terms and Conditions

referring on one hand to The Foundation for Information Society (seat: 3937 Komlóska, 1, Szkalka köz., tax number: 18093786-2-05), the organizer (hereinafter: Service Provider) of „Tourism and Cultural Landscapes 2016: Towards A Sustainable Approach” professional Conference (hereinafter: Conference), on the other hand on the participants of the Conference (hereinafter: “Participants”).

### Registration to the Conference

Natural persons of full age are entitled to register to the Conference directly (Participants) or by their delegator (hereinafter: Delegator) in the form of registration. Registration and paying the participant fee fulfilled by the Participants not deprived from their ability to act or by the Delegators entitle Participants (hereinafter the Participant’s rights) to listen to the presentations at the Conference corresponding to the topics provided by the presenters and to participate in programs connected to the Conference.

The process of registration: Participants can register on the Conference „Tourism and Cultural Landscapes 2016: Towards A Sustainable Approach” through the registration surface published on the Service Provider’s website <http://tcl.infota.org/> by providing the name, company name, tax number, telephone number, e-mail address, invoicing address and postal address of the Participant and with the declaration on the acceptance of the conditions of the participation, present terms and conditions as well as the declaration on data protection.

If Participant is a delegate, the data provision of the Delegator legal entity/organization is also compulsory.

Service Provider is willing to answer any questions arisen regarding the registration on the telephone number +3612791510 on weekdays between 09.00 a.m. and 4.00 p.m. Following the registration of the application Service Provider confirms the registration on the e-mail address provided by the Participant and sends information necessary for the payment of the participation fee and a debit note.

An application shall be considered confirmed after the paid participation fee is recorded on Service Provider’s account. Following the receipt of the participation fee, the Service Provider shall issue an invoice for the name of the Participant or its Delegator.

In case the registered number of the Conference Participants fails to meet the minimum number, Service Provider reserves the right for cancelling the Conference. In this case Service Provider follows the rules regarding the cancellation of the Conference. The frame number of participants is determined by the Service Provider. The Service Provider shall publish the relevant registration fees on its website. The Service Provider reserves the right for changing the participation fee. In case of any changes in the participation fee are applied, the already registered participants shall pay the original participation fee. The Service Provider shall publish any changes in the participation fee on its website.

## **Participation fee includes:**

For Participants:

- entitlement for attending the presentations and workshops of the Conference,
- lunch, 3 times
- 1 opening reception
- 1 gala dinner
- 4 coffee breaks
- collection of presentations and other materials submitted to the Conference
- Budapest sightseeing tour on the first day
- participation in the on-site Conference day in Hungarian Open Air Museum

Programs with extra charge for Participants:

- full day excursion to the Millenary Benedictine Abbey of Pannonhalma, a UNESCO World Heritage Site

For accompanying persons:

- Opening reception
- Gala dinner

Programs with extra charge for accompanying persons:

- participation in the on-site Conference day in Hungarian Open Air Museum
- full day excursion to the Millenary Benedictine Abbey of Pannonhalma UNESCO World Heritage site
- touristic programs offered on-site

The Organizer does not transmit any accommodation and breakfast services, however, offers the opportunity to the Participants of the Conference to receive special rates at hotels indicated on the web site.

## **Preferences**

Service Provider reserves the right to offer special rates and allowances that are going to be published on the web site. Different allowances cannot be combined.

## **Payment conditions**

Participation fee can be paid through bank transfer (to the Service Provider's HUF or EUR account held at UniCredit Bank) by online bank card payment (assured by Wirecard Ag.) or by PayPal system. Any possible tax payment obligation arising from registration fee billing presently or in the future shall be born by the Participant.

## **Cancellation**

In case of any cancellations, the participation fee can be delegated to another participant without paying any extra fee.

If participation is cancelled, the following conditions apply:

- before 31 March, 2016, 25% of the participation fee is retained and accounted by Service Provider as processing fee and the rest of the sum is to be refunded to the Participant.
- between 1 April, 2016 and 14, May, 2016 50 % of the participation fee is retained and accounted by Service Provider as processing fee and the rest of the sum is to be refunded to the Participant.
- after 15, May, 2016, No refund can be paid to the Participant.

## **Cancellation of the Conference/presentation**

Service Provider reserves the right to change or cancel the Conference published on the website. Registered participants receive a notification about the cancellation of the published Conference, any change in its dates or any significant changes in its content or topics, minimum 30 days prior to the opening of the Conference. Changes in the person and/or the topics of a presentation that fit in the topic of the Conference do not entail the refund of the corresponding part of the participation fee.

100 % of the participation fee shall be refunded if:

- the Conference is cancelled through Service Provider
- the Conference is cancelled because the number of the registered participants failed to meet the minimum number
- the date is changed or any other significant changes take place in the thematic/content of the Conference, the changes cannot be accepted by the participants and they inform Organizers about it 28 days prior the opening of the Conference.

## **Authors' rights**

Materials provided to the Participants can be copied or lent to a third party exclusively with the written consent of the Presenter at the Conference. Participants are allowed to make voice recording on the event exclusively for personal usage. These recordings can only be presented to a third party with the written consent of the Service Provider.

## **Warranty and responsibility**

Service Provider is responsible for the appropriateness of the services they provide exclusively, in the expected manner. In case of a vis major event Service Provider is exempted from the obligation of the contractual fulfillment. Any external unpreventable reason that is out of the interest of Service Provider shall be considered as vis major, in particular natural disasters like flood, fire, earthquake, storm and lightning, excessive amount of precipitation, strike, terror attacks or acts of state. Participants are personally responsible for any kind of damages caused by them at the venues of the Conference and for the compensation of the damages including costs arisen in connection with parrying the damage, preventing its occurrence or mitigation.

Participant accepts the policy of the hosting institute of the venue of the event as compulsory for them and complies with its regulations. In case one fails to meet these regulations and by so doing causes damages or their behavior projects causing damages, Participant can be obliged to leave the venue. Participants who are obliged to leave the venue of the event due to their own conduct are not entitled for any claims for refunding any services they had already paid for.

### **Regulations on data protection**

See in a separate document on data protection. ([link](#)) Participants shall learn and accept the Service Provider's declaration recorded in the Document on data protection.

### **The scope of the agreement**

The time scope of present agreement covers the time period of the service used by the Parties, that is the Conference period itself and the entire time of the following data procession. In case Participant seriously breaches the terms of the agreement, the Service Provider is entitled to terminate present agreement with immediate effect without notice. Breaching conditions recorded in present terms and conditions shall be considered as serious breaching of the agreement. In case of termination, the Participant loses its rights for the participation, the Service Provider shall be entitled for restraining the entire amount of the already paid participation fee as failure penalty.

From the moment of the registration, present terms and conditions are compulsorily applicable for the Delegator and the Participant.

### **Other provisions**

In questions not regulated in present agreement, the regulations of Act V of 2013 of the Civil Code are governing. The Service Provider reserves the right for the unilateral modification of present Terms and Conditions. Any information, communication and change in connection with the event or the Terms and Conditions are exclusively published by the Service Provider in writing (see next paragraph).

Information sent via e-mail to the registered parties shall be considered as delivered. Parties accept letters sent via e-mail as written communication. Indicated contact channels are the following: on the side of the Service Provider: e-mail addresses indicated on <http://tcl.infota.org> website, primarily [bassa.lia@infota.org](mailto:bassa.lia@infota.org), and communication form provided on <http://tcl.infota.org/contact-us.html> site, whereas on the side of the Participant or Delegator, the e-mail addresses provided in the course of the registration.

As a part of mutual agreement, Parties accept any communication as written communication sent from e-mail addresses different from the above mentioned ones, but any disputable questions or demand for payment shall be sent to the indicated e-mail addresses. Any responsibilities and claims for compensation arising from the lack of information are excluded.

## **Visa and customs information**

### *Customs information for Hungary*

Hungary joined the European Union on 1 May 2004. Since that date Hungary has adopted the customs regulation of the European Union. Detailed information about travel documents and customs can be found in [this booklet](#) published by the Hungarian Customs and Finance Guard, providing useful information for tourists travelling within the European Union or travelling from a non-community country (third country) to any Member State of the European Union. For further information about the custom procedures, please consult the [homepage of the Hungarian customs authority](#).

### *Visa information for Hungary*

Hungary is part of the Schengen Area of 25 European countries. For non-Schengen EU, USA and Canadian citizens a valid passport is sufficient to enter Hungary. Citizens of other countries should check whether visa is needed for them when entering Hungary (for more information please visit the home page of the Ministry for Foreign Affairs of the Republic of Hungary).

Please apply in due time for a visa if necessary. It is important to note that a visa is only a preliminary permission for entry, which does not authorise its bearer automatically to enter the country.

In case a participant cancel the participation and ask for refund, immigration office will be notified to cancel the visa, too.

In case your visa is denied, organizers will accept cancellation and will refund the full amount minus a EUR 50 as a handling fee no later than Friday, 20 May 2016 at 12:00 (CET). Note: Please provide us with a copy of the visa denial notification you received.

We do accept substitutions.

### *Letter of Invitation*

A Letter of Invitation is not required for participation in Tourism and Cultural Landscapes 2016 Conference.

All conference participants who seek a Letter of Invitation must first register and pay for the conference fees. Letter of Invitation will be issued only after the amount arrived to the organizers.

Please, let us note, many conference organizers in EU have received requests mostly from international attendees and speakers for a formal Letter of Invitation. Through some of these requests, regrettably, organizers have been subject to the fraudulent use of their name and/or the conference name in the application for travel to the EU countries. Therefore, organizers of Tourism and Cultural Landscapes 2016 Conference will only issue a Letter of Invitation to the following verified conference participants:

- Conference Speakers
- Conference Attendees

Letters of Invitation will be emailed as a PDF document. Print copies will be mailed upon conference attendee's request.

### **Handling complaints**

In case there are any complaints arising from the side of the Participants, complaints shall be sent in electronic form to the Service Provider's electronic mailing address or in the form of a postal mail to the postal address of the Service Provider's seat as a registered mail. Service Provider undertakes to investigate the complaints received in the above described ways within eight days, and informs Participant about the result of the investigation within eight days in the same way. In case any interest or legal disputes arise between the Service Provider and the Participant parties, they intend to settle the disputes through negotiations in a peaceful way. If they fail so doing, they may enforce their rightful claims.

We inform the Participants, that corresponding to the prevailing legal regulations, with complaints arising in connection with the service, they can turn to the territorially competent conciliatory council that is the Budapest Conciliatory Council. Address: 1016 Budapest, 99, Krisztina krt., phone number: +361-488-2131 Fax number: +361-488-2186

### **Company information**

- Name: Foundation for Information Society
- Tax number: 18093786-2-05
- Seat: 3937 Komlóska, 1, Szkalka köz
- Contact person: Dr. Lia Bassa
- Tel: +3612791510
- Email: [info@infota.org](mailto:info@infota.org)

The conditions of present General Terms and Conditions invalidate any other conditions or oral agreements recorded in any documents or declaration of acceptance issued by any party. Present terms and conditions are governed by the Hungarian Law.